



April 19, 2020

From: Erika Andrusiak, Owner & First Aid Instructor Trainer

First and foremost, thank you for choosing Durham First Aid Inc. as your training provider. The COVID -19 situation is ever evolving. At this time, **all of Durham First Aid Inc.'s courses have been postponed to a date to be determined.**

Here are Durham First Aid Inc. we voluntarily closed our doors on March 16th, one week before mandated, to ensure the health and safety of our participants and staff. We wanted to ensure that we could not transmit this disease at our training centre. We were hopeful at first for an April 6th reopen date, and then a May 4th. As of right now, the COVID – 19 pandemic has caused all non-essential business to remain closed until further notice. Which is why we do not currently have a tentative reopen date planned. We are awaiting word from the federal and provincial governments on possible reopening dates. Although not being “essential” we will likely not be in the first wave of reopening.

We want to thank everyone for their patience during this time. Some of you have already rescheduled your course date once or twice due to COVID – 19. I would like to assure you that your course registration and your fees are not lost. They are temporarily on hold as we await further direction. When our doors reopen, we will communicate with you regarding possible course dates, adding additional courses as needed to ensure that everyone gets the training they require. We will also be limiting classes sizes to ensure that social distancing can still be practiced.

The Red Cross announced that any certifications due to expire in March, April, May or June 2020 will have a 90 day extension from the date of expiry, to ensure that you are able to continue to use your certification while COVID – 19 social distancing measures are in place. We will be ready to recertify you as soon as we can.

Thank you for understanding the need to postponed regular scheduled first aid courses, as we continue to do our part in social distancing. For any questions or concerns, please feel free to email me directly at erika@durhamfirstaid.com.

Regards,

Erika Andrusiak

Owner, Durham First Aid Inc.

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